

Neighborhood Resident Leadership Certificate Program

Training is designed to provide **all Davenport residents** with the skills and tools to effectively network with each other, communicate with government and to support families and children in our community. All neighbors are encouraged to participate.

Increase Your Effectiveness • Get Involved • Be a Leader In Your Community

Neighborhood Resident Leader Scholarships Available!

In an effort to promote leadership and participation in your Davenport neighborhood a limited number of reimbursement scholarships are available to neighborhood leaders. Applicants must reside in a Recognized Neighborhood within the City of Davenport.

How it Works: Complete the 40 hrs. of coursework for a Neighborhood Resident Leadership Certificate within a 2 year period and all of the course fees for that coursework will be reimbursed.

BONUS: A limited number of individuals that have completed the certificate program may also be eligible for assistance to attend a national Neighborhoods, USA conference to learn about best practices that they can bring back to their neighborhood in Davenport!

To see if you are eligible for a scholarship: Call 888-3440.

Community Leadership Core Courses (Classes are required to obtain a certificate.)

Core 1 Communicating for Results

- Effective Communication
- Negotiation Skills

Core 2 The Art of Influencing Others

- Influential Leadership
- Motivation and Empowerment

Core 3 Knowing Me, Knowing You

- Interaction Style Analysis
- Understanding Cultural Differences

Core 4 Leading through Conflict & Change

- Conflict Management
- Navigating Change

Core 5 The Power of Working Together

- Team Building
- Decision Making

Core 6 Leadership Building Blocks

- Strategic Time Management
- Leading Effective Meetings

Certification Requirements

To obtain the Neighborhood Resident Leadership Certificate students must complete 24 hours of core class instruction and 16 hours of elective class instruction. See other side for detailed class information and elective class offerings.

BENEFITS FOR YOU:

- ▶ Gain confidence
- ▶ Learn new skills
- ▶ Be a neighborhood leader
- ▶ Take individual classes or earn a certificate
- ▶ Attend with your neighbors



WINTER CLASSES

NAVIGATING CITY GOVERNMENT

(Rescheduled)

Learn what elements are needed to successfully structure citizen and association partnerships with city government. Neighborhood associations and individual citizens can be instrumental participants with involvement in the decision making processes for local governments. Learn how to access the proper departments with informational tips for making the process less intimidating.

Class #71049 Cost: \$14 Inst. Malin

Tue. December 15 7:00 - 9:00PM

XBULT-1536-SGR01 Urban Center

COMMUNICATING FOR RESULTS

Emphasis will be placed on relationship development, public presentations, building consensus, leadership styles, and the three crucial variables of negotiation.

Class # 72579 Cost: \$24 Inst. TBD

2 Wks Tue. Begins Nov 10 7:00 - 9:00PM

XBULT-1539-SGR01 Urban Center

LEADERSHIP BUILDING BLOCKS

Learn when to hold and not hold a meeting, the importance of an agenda and minutes, and how to avoid meeting hijacking.

Class # 72580 Cost: \$24 Inst. TBD

2 Wks Tue. Begins Dec 01 7:00 - 9:00PM

XBULT-1539-SGR01 Urban Center

MANAGING LANDLORD-TENANT ISSUES

Learn how to effectively deal with problem rental properties in your neighborhood. Discover effective tools to better communicate with both landlords and tenants. Participants will examine common neighborhood landlord-tenant problems and solutions.

Class # 72574 Cost: \$14 Inst. Berger

Tue. Jan 12 7:00 - 9:00PM

XBULT-1539-SGR01 Urban Center

RAISING \$\$\$ FOR YOUR NEIGHBORHOOD

What preparations are necessary to effectively raise money for your neighborhood associations? Neighborhoods will draw on previous events while creating future ideas

Class # 72578 Cost: \$14 Inst. TBD

Tue. Jan 26 7:00 - 9:00PM

XBULT-1539-SGR01 Urban Center

Note: Building Powerful Community Organizations by Michael Brown is a **required** book for the Core courses. If you are eligible for a scholarship the book will be provided. Call 888-3440 to see if you are eligible. If not eligible for a scholarship, the book can be purchased at the SCC bookstore.

FUTURE CLASSES

POWER OF WORKING TOGETHER • THE ART OF INFLUENCING OTHERS
RESIDENT LEADERSHIP FACILITATION • RESULTS BASED ACCOUNTABILITY
NETWORKING IN NEIGHBORHOODS • SETTING NEIGHBORHOOD GOALS
NEIGHBORHOOD POLITICAL RELATIONSHIPS • VOLUNTEER MANAGEMENT

All classes will be held at:

Scott Community College Urban Center, 306 W. River Drive, Davenport, IA 52801

Register in person or online at www.eicc.edu!

